JOURNALISM AND MASS COMMUNICATION 345 PRINCIPLES OF STRATEGIC COMMUNICATION MONDAY AND WEDNESDAY, 2:30 – 3:45 2195 VILAS HALL, SPRING 2017

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Office Hrs: T TH 11:00 – 1:00

Note. This syllabus is available in alternative formats upon request. Students with disabilities are responsible for making their needs known to the instructor and seeking assistance in a timely manner. Any student who feels s/he may need accommodations based on disability should contact the instructor to discuss your specific needs. For more information about accommodations and related service, see McBurney Disability Resource Center (http://www.mcburney.wisc.edu/)

Prerequisites:

Admission to the School of Journalism and Mass Communication and completion of Journalism 202

Course Description:

This course provides an introduction to *strategic communication* for students interested in advertising, public relations, health communication, social marketing, and political campaigns. It is designed to provide students with grounding in the basic concepts that strategic communication practitioners use to do their jobs. This course blends theoretical and practical concerns and concepts that impinge upon strategic communication processes. In terms of learning outcomes, students taking this class will gain an understanding of the following areas:

- ✓ The strategic communication industry, including advertising and public relations firms
- ✓ The ethics and regulation of strategic communication
- ✓ The role of strategic communication in the process of marketing products, ideas and people
- ✓ Various components of strategic communication campaigns
- ✓ The different professional specialties within the field of strategic communication

Course Objectives:

This class is a survey of the field and will emphasize breadth over depth. For the student who is taking this course as a single exposure to the study of strategic communication, it will provide a broad overview of the field from both professional and social standpoints. For the student interested in pursuing a career in strategic communication, this course will serve as a foundation for higher-level courses. The course includes content concerning research and account planning, campaign management, creative message development, conventional and digital media buying and planning, as well as public relations and promotions. Students will also be exposed to the academic study of strategic communication in society, its history, laws and ethics, along with product / branded, social, and political campaigns.

Course Materials:

There is no textbook for the class. Instead, readings from a variety of sources have been complied into an electronic course packet. You will be able to download these readings from http://www.journalism.wisc.edu/~dshah/j345/

- ✓ Campaign Project Manual This manual includes detailed instructions for the class project.
- ✓ Lecture Slides These provide a summary of important information presented in class and in the readings, though not every important detail discussed in class or found in the readings will appear in the class notes. Lecture slides for each class will be posted on the class website prior to that session.

Exams:

There are two exams for this course. Exams will consist of "objective" questions. Each exam is worth 100 points toward the final grade. Exams are <u>NOT</u> cumulative. Each exam covers approximately half of the class. **Any information presented in the readings or in lectures may appear on the exams.**

Group Project:

The group project revolves around two strategic communication campaigns. Accordingly, the class will be divided into groups of five to seven students who will form an agency that will pitch to win one of these accounts. Each group will have: (1) a research director, (2) an account director, (3) a creative director, (4) a media/interactive director, and (5) public relations/promotions director. Based on the position assigned, the student will be responsible for that aspect of the proposed report and will work with their team to create an integrated marketing plan.

The group project will involve the following activities (discussed below): 1) Campaign Plan, 2) Pitch Meeting, and 3) Peer Evaluation.

Both campaigns are for cereal brands, though they are fundamentally different. The two clients



Lucky Charms: a cereal that mixes toasted oats with colorful marshmallow shapes (General Mills).



Kashi Go Lean Cereals: a line of "crunch" and "crisp" cereals that emphasize natural ingredients (Kellogg).

Budget for all media expenditures: \$12,000,000

Important note: In order to maintain a level playing field, groups are forbidden from contacting the clients or their representatives. You may, however, visit grocery stories and follow social media accounts as a prospective customer.

The decision to focus on these particular clients was made for five reasons: (1) these clients raise a number of important social and ethical concerns for strategic communication; (2) these two product options have some similarities, but adopt very different strategic perspectives, goals and agendas; (3) both have underperformed and are confronting internal and external challenges; (4) the issues related to product marketing are very complex and present interesting challenges to the strategic communicator; and (5) both products have been prominent in the news, posing a real PR challenge.

Basic Campaign Goals:

Lucky Charms. Over the past few years, the cereal market has faced an increasingly tough market and many brands have seen declining sales (on average, a drop of 5% over the last five years). Cereal is increasingly seen by consumers as overly processed and not filling. People are replacing cereal as a breakfast food with other options such as yogurt, cereal bars, and coffee. Lucky Charms, in particular, has been beset by a series of challenges that hurt consumer confidence as well as its economic performance. The high sugar content of this brand, along with its reliance on artificial flavors and colors, have hurt market share during a time of greater consciousness about food additives and nutritional content. Given these shifting consumer preferences and concerns, General Mills, the parent company of the Lucky Charms brand, has committed to removing all artificial flavors and colors from its lines of cereals by 2017.

Prior to this commitment, this combination of factors has resulted in reduced consumer satisfaction and a deterioration of brand reputation. To rehabilitate the brand reputation and regain consumer satisfaction, Lucky Charms asks your agency to develop a year-long, nationwide campaign in the United States starting in January 2017. Your campaign is not directed at children, who will continue to see the existing Lucky Charms campaign directed at kids. Your campaign is directed at adults, who may be consumers of the product themselves or purchasers of the product for others in their household. Your campaign must (1) improve existing perceptions of Lucky Charms cereals, (2) increase the credibility of Lucky Charms' claims as a healthy brand, free of artificial colors and flavors, (3) expand awareness of the brand's qualities, and (4) develop a more committed core following.

Kashi Cereals. Kashi was one of the most prominent brands of grain products—cereals, granola bars, cookies—to emerge in response to natural health food trends beginning several decades ago. Despite overall declines in cereal consumption, partly because of turns to alternative breakfast foods and lower-carb foods, brands in the natural/health sector have been more robust, including the Go Lean Crunch and Go Lean Crisps brands. Like others, Kashi has been branded as a healthy lifestyle product. But this is an increasingly crowded field: as consumers have turned more towards natural, organic, local and non-GMO foods, dozens of choices have cropped up—from small-batch local producers to the major cereal companies, which have all purchased "natural" brands as subsidiaries (Kashi is owned by Kellogg's). Generic phrases such as "natural" and "local" are being questioned by increasingly inquisitive, skeptical, and digital media-savvy consumers—none more so than the target market of health food products. Health food brands in this environment have to work to establish their credibility and maintain it through challenges both real and overblown.

To survive and thrive in this challenging environment, Kashi asks your agency to develop a year long, nationwide campaign in the United States starting in January 2017 focusing on their Go Lean Crunch and Go Lean Crisps cereals. Your focus is on this set of Kashi boxed cereal products, not granola bars, crackers, cookies, and other brand extensions. Your focus will be to renew and refresh its brand image to its adult audience. Your campaign must (1) improve existing perceptions of Kashi cereals, (2) increase the credibility of Kashi's claims as a healthy, natural brand, (3) expand awareness of the brand's qualities, and (4) develop a more committed core following.

Agency Positions:

Early in the semester, you will be given the opportunity to indicate your preferences (on the Group Project Positions List) for your professional position and desired campaign. You will submit a resume and cover letter for the position you prefer, and list two alternate positions should you not get your top choice. Position assignments will be made according to the quality of the submitted credentials and students' preference rankings. The positions are:

- Research Director/Account Planner: Responsible for the <u>Situation Analysis</u>, which summarizes History/Industry Trends, Brand Analysis, Consumer Analysis, Media Usage Analysis, Category Creative Analysis, and Public Opinion/Stakeholder Analysis, among others. (NOTE: team members provide much of this information.)
- Account Director/Brand Manager: Responsible for the <u>Campaign Strategy</u>, which includes the Objectives, Target Audience Definition, Selling Strategy, and Product /Issue Positioning. This person also serves as the implicit group leader given they are "the voice of the client" in this process.
- Creative Director: Copywriter / Art Director Responsible for the <u>Creative Plan</u>, which includes the Message Strategy, the Creative Brief, the Campaign Theme, Slogan or Mascot, and multiple examples of print and, broadcast, and online executions that illustrate the campaign character. <u>May be split into copywriter and art director roles.</u>
- Media Director: Connections Planner / Digital Planner Responsible for the Media and Interactive Plan, which includes the Selection of Print, Broadcast, and Interactive Vehicles, Choice of Impact Media Venues, Selection and Integration of Social Media, Creation of a Media Flowchart, and Budget allocation spreadsheet. Also responsible for ambient and non-traditional media placements. May be split into conventional media planer and digital specialist roles.
- Public Relations & Promotions Director: Responsible for the <u>PR and Promotions Plan</u>, which includes a Stakeholder Analysis, Public Opinion Analysis, Reputation Management, Media Placement Options, Event Planning, Product Promotions and Placement, as well; as Press Releases and Press Packets. <u>May be split into PR and Promotions roles.</u>

To gain a better understanding of what these various positions entail, please see the Campaign Project Manual. To get a sense of the scope of the campaign project, please see previous years' final reports in the JRR (2130 Vilas).

Once agencies have been formed, you will also collectively make a decision about the name and structure of your agency (Group Choice of Agency Structure).

Project-related Grades:

Groups will work together on activities and assignments. Graded portions of the project are as follows:

- 1) Campaign Plan drafts (10 points each), group grade (40 points), and individual grade (60 points)
- 2) Pitch Meeting (25 points)
- 3) Peer Evaluation for Group Participation (25 points)

1) Campaign Plan

The Campaign Plan should be detailed and highly polished. They will be graded for evidence of critical thinking, problem solving, and the integration of ideas from the course. Strategic decisions should be clearly identified and substantiated by research and reasoning. The completed document should be roughly 50-60 pages long. A draft of your situation analysis and your campaign strategy will be gathered before those campaign planning meetings.

The campaign plan constitutes 150 points toward your final grade. This grade is broken down into three parts: the **rough drafts** (10 points each – 50 points), the **group grade** (40 points), and the **individual grade** (60 points).

The group grade will be based on the totality of the campaign. Relevant questions: Does the campaign make sense? Are there innovative and creative ideas present? Did your group work well together? Were you able to effectively resolve conflicts? Are the different aspects of your campaign coordinated – is it truly an integrated marketing communications plan, with media/interactive, PR, and creative all helping to address your strategy?

The <u>individual grade</u> will be based on our assessment of your component of the plan. For example, if you are the media/interactive director, do your media selections and media strategy make sense? Have you supported your part of the finished document with the appropriate rationale? Are your planning and buying choices creative and well reasoned? Are your decisions consistent with and highly integrated into other aspects of the campaign?

2) Pitch Meeting

Groups will present their campaign plans in the form of a pitch meeting. The grade for the Pitch Meeting presentation will be based on the quality and skill with which the agency presents an oral summary of its campaign plan. Of particular importance will be articulating the goals/strategies of the campaign and the rationale behind the examples of the creative executions for the campaign. The Pitch Meeting grade (as evaluated by the instructors' ratings of your performance) is worth 25 points toward the final grade.

3) Group Project Peer Evaluation

The <u>peer evaluation</u> will be an evaluation of your contribution and performance on the group project by the rest of the members of your group. At the end of the final exam, each group member will fill out an evaluation of all other group members, excepting themselves. This evaluation constitutes 25 points toward the final grade.

Outside Class Meetings:

As noted in the Timetable, this class mandates attendance at meetings that occur outside the scheduled class time. Attendance at these outside class meetings is required (Note: Tardiness for these meetings results in a 5 point deduction from your participation grade, which is discussed below; Absence results in a 10 point deduction).

Meeting 1: Team Meetings with Professor and or Teaching Assistant (three meetings outside of class time)

After turning in your draft of the situation analysis but before submitting the drafts of the other sections, members from each group must meet with the professor before or after class to review their progress. This meeting will take approximately one hour. Two group meetings with the TA will follow this later in the term, each lasting an hour. A sign-up sheet will be distributed in class. Be sure to select a time when most team members can attend.

Meeting 2: Ethics Session (two hours of instructional time outside of class)

For this outside class meeting, the class will meet with students from Journalism 335. Students will be divided into teams to work on group exercises on ethical issues that confront practicing strategic communicators, journalists, and communications professionals. After participating in the Ethical Case Studies meeting outside of class, students will be given an assignment to write a one-page reflection paper on a topic related to that night's activities. Papers must be typed and turned in on time. Failure to do so will result in the loss of 10 points from your participation grade.

Meeting 3: Career Development Session w/ Alum (one and a half hours of instructional time outside of class)

Evening session to hear and interact with a distinguished alum who will discuss aspects of professional development, career planning, and industry trends. Failure to attend will result in the loss of 10 points from your participation grade. Date, time, and place to be determined; will be announced at least one week in advance. Alternates will be available.

Meeting 4: Press Conference (two hours of instructional time outside of class)

For this outside class meeting, strategic communication agencies working on the same account will pool together to host a press conference for an audience of journalists from J335. This serves a range of goals: (a) it gives each student the opportunity to see how their peers in their position are approaching general questions, (b) it allows those operating within a role to work in a complementary basis, dividing tasks and playing to strengths, and (c) it provides another hands-on simulation of producing a press release, press kits, and press conference. Details on the topic of the press conference will be provided soon, but you must be prepared for anything concerning your brand.

The press conference will begin with a 10-15 minute presentation by the spokespersons, followed by 20 minutes of questions from the journalists. The spokespersons should be thoroughly briefed by other group members in order to field a wide range of questions from the journalists. This is a public test of your breadth of knowledge about the case.

Each student will have a role in preparing for the press conference. **Account Directors** will serve as spokespersons. They will make the presentation and field questions from the journalists. **Account Planners** will work together to prepare a fact sheet for the press kit and prep the Account Directors with background information. They will also provide live support to the account directors during the press conference. **Media/Interactive Directors** will work together to prepare a contact sheet of other targeted media outlets (beyond the J-335 students) that might be targeted to the press release. **PR/Promotions Directors** will work together to write the press release for the press conference and review the press kit and presentation. **Creative Directors** will provide any visual support material for the press kit and presentation (charts, photos, etc.) and are responsible for designing their look and reviewing their content.

All group members should work together to provide information and prepare the spokespersons for making the presentation and fielding questions from the journalists. Research directors will provide "live" support during the event.

It is essential that all press conference participants stay in character and faithfully execute their assignments. One additional goal of the press conference is to force you to internalize information about the client to the point that your can converse fluently about the company and the brand. All group members will receive the same grade for the press conference. The press conference is worth 10 points toward the final grade as evaluated by the professors.

Press Kit Assignment. Groups will prepare materials for a press conference (e.g., goal/objectives statement, press release, backgrounder/fact sheet, prepared remarks, etc.). Some of these materials will be used to help brief the spokespersons and panelists for the press conference. Other materials will be packaged into a press kit for release to the journalists prior to the conference.

The press kit includes all materials produced for the press conference including a press release, fact sheet and other supporting material. The press release should be written with three purposes in mind: a) to grab the media's attention so that they will cover the press conference; b) to give the journalists the story you want them to write; and c) to conform to journalistic style so that information from the press release can be incorporated into news stories without much editing.

The fact sheet has dual purposes: 1) to provide a concise summary of important information that journalists should know; and 2) to provide important background information that will help to educate journalists and answer some of the questions that they might have. This assignment

All members of the press conference group will get the same grade for the press kit. The press kits are due at the beginning of the press conference. Press kits will be graded on the basis of content, creativity, style, and overall quality. This assignment counts for 10 points toward your final grade. For both this assignment and the press conference, points will be assigned as follows: A = 10, AB = 9, B = 8, BC = 7, C = 6, D = 5, or F = 4 or below.

Meeting 5: Pitch Meeting (three-hours of instructional time outside of class)

Each group project agency will pitch their campaign to an audience consisting of the professor, teaching assistant, and invited guests, as well as the other students from the class. Each group will be competing with the other agencies also assigned to a given client. The remaining class members and instructors/guests will vote to decide which agency wins the account. The winner selected by the class and the winner selected by instructors/guests will be named separately, with the account awarded to the winner of the instructor vote. See the project information packet for details on how to prepare for the pitch meeting. Instructors will grade the pitch on a 25-point basis.

Participation and Attendance:

Students who actively engage with the class by either asking questions, offering answers, raising issues, and contributing to class discussions will begin with a base of 30 participation points. Engagement can happen in class or online, over the class email list. This is distinct from participation within your group project. However, students who are late for any of the **Campaign Planning Meetings** or **Outside Class Meetings** will have 5 points deducted from their participation grade. Students who miss these meetings will have 10 points deducted for each absence. Students who leave one of these meetings early will have 5 points deducted from their final grade.

Overall Grading:

Course Grade will be based on performance of the following exams and assignments (due dates listed below). Graduate students taking this course will be expected to complete two additional reflection paper assignments as part of their participation in this class. Graduate students will meet as a group with the faulty instructor to discuss these reflections.

Exams:	Poin
Exam 1	100
Exam 2	100
Group Project:	
Draft of Situation Analysis	10
Draft of Campaign Strategy	10
Draft of Remaining Sections	30
Final Campaign Group Grade	40
Final Campaign Individual Grade	60
Group Project Pitch Meeting	25
Group Project Peer Evaluation	25
Press Conference:	
Press Kit and Media Contact Sheet	10
Press Conference	10
Participation and Attendance:	
Participation Score	<u>30</u>
TOTAL	450

Grades will be based on the following percentage distribution:

93 to 100 = A	83 to 89 = B	71 to $79 = C$	Below $61 = F$
89 to 93 = AB	79 to 83 = BC	61 to 71 = D	

These percentage breaks may be altered to make the grading curve more generous, but not more difficult.

Winning the Pitch and Extra Credit:

At the end of the pitch meeting, the professors and the Journalism 345 students not working for a given client will vote on which agency should be given the account based on their pitch. The group winning the student vote will receive 5 bonus points. The instructors/guests vote will award an additional 10 bonus points to the winning account based on their initial evaluations of the campaign plans books and the pitch presentation.

Additional extra-credit opportunities <u>may</u> be announced during the semester (Students can participate in a maximum of three additional extra credit opportunities worth 1 point per opportunity).

Course Policies:

- ✓ Students must notify the professor within the first two weeks of class of any specific days that they will miss class for religious observance.
- ✓ If a student cannot complete an assignment or take an exam at the scheduled time, arrangements must be made in advance with the instructor. Failure to make a prior arrangement with the instructor will result in the reduction of one **letter** grade level (at a minimum) from the earned score. Exemptions may be made for unusual circumstances, as determined by the course instructor.
- ✓ Late submission of an assignment will result in a reduction of grade points, 10% of the maximum grade points per each day of delay. Turning in after class in considered late, if it was due in class.
- ✓ Permission for a student to receive an incomplete grade (I) is at the discretion of the instructor and must be accompanied by a written contract for completion of course requirements. Failure to take exams, complete assignments, or attend class is not acceptable reasons for an incomplete.
- ✓ This class will follow university guidelines concerning scholastic misconduct and grievance procedures.
 - You should all know what plagiarism is using someone else's work in your own stories or papers. This involves cutting and pasting material from others or taking from stories or papers written by other students. Your work should only include your own writing, paraphrased material or direct quotes from sources. If you have questions about plagiarism or whether you are taking someone else's material, please ask. You will not be punished for asking, but you will be disciplined for plagiarism.

SJMC uses a range of tools to maintain academic integrity, and as part of those efforts, we will be using Turnitin software. In addition to turning in assignments to dropboxes on Learn@UW, all assignments from all students must be submitted to turnitin.com. The Turnitin.com website will compare your work with previously published or submitted material, such as websites, print publications and a database of prior papers. Turnitin will then tell us about possible matches between a student's paper and other sources and provide a "similarity score." After reviewing that, the instructor — not the software — will evaluate whether or not there has been academic misconduct. The assignments you submit will be kept in the global Turnitin database.

If I determine there has been academic misconduct, punishment will include an "F" for the course and referral to the Division of Student Life for discipline by the university.

✓ Extra credit points earned by participating in research projects or tutoring students who require assistance can only help your grade. If you choose not to participate, your grade will not be affected adversely.

SPECIFIC PROJECT RESPONSIBILITIES

Research Director/Account Planner - produce a <u>Situation Analysis</u>

Content: Background Research (informed by primary and secondary research)

- a. Client Background (from briefing, media, annual reports, the Internet, etc.)
- b. Historical and Recent Industry Trends
- c. Consumer Analysis (consumer profile w. Simmons data and primary analysis)
- d. Brand Analysis (client's brand, and competing brands Account Director)
- e. Media Usage Analysis (audience analysis w/ Simmons data Media Director)
- f. Category Creative Analysis (print, video, and digital analysis Creative Director)
- g. Public Opinion (stakeholder and event analysis PR & Promotion Director)

Summarize insights in to a SWOT Analysis: Strengths, Weaknesses, Opportunities, Threats <u>Identify 3 Key Issues</u> that your Campaign Strategy must Address

Account Director/Brand Manager - develop the Campaign Strategy

Content: Campaign Strategy (informed by Situation Analysis) -- must have:

- a. Objectives (what you want to accomplish tangible goals).
- b. Targeting strategies (whom you are trying to reach multiple targets)
- c. Competitive advantage (what differentiates your product or service)
- d. Brand personality (what people think are the primary characteristics that define the brand)
- e. Positioning of brand (brand vs. competition)
- f. Geographical strategies (where you concentrate your media, PR and promotional resources)
- g. Seasonal strategies (when you market the product)

Must offer clear rationale that will guide the plan!

<u>Creative Director/Copywriter-Art Director</u> - produce the <u>Creative Plan</u>

Outline Positioning, Messaging, and Branding Strategies - Complete Creative Brief w/ Account Director

Content: Creative Platform - required to define:

- a. Message strategies -- (prospect or brand focused)
- b. Selling premise -- (the unique selling proposition)
- c. Campaign theme (logo, slogan, tagline, and mascot)

Must create at least three broadcast, three print ads, and two interactive (though more examples will help to communicate the creative theme of the campaign):

- a. Television or radio storyboards/scripts
- b. Newspaper or magazine layout of ad
- c. Interactive: "Rich Media" online ad and "Static" online ad
- d. Optional content: Other examples of various forms of campaign messages.

Must be consistent with Campaign Strategy and address the 3 Key Issues

Media & Interactive Director - develop the Media Plan and Interactive Plan

Content: Media Architecture - required to specify:

Media Objectives/Apertures (Must define specific media objectives and identify aperture moments)

Media Strategies:

- a. Timing (start date launch)
- b. Reach (how many) / Frequency (how often)
- c. Duration (how long)
- d. Scope (market selection national or regional)

Tactics -- Selection of Media (dollars and media weight)

- a. Broadcast TV and Radio
- b. Print Newspapers and Magazines
- c. Out of home Outdoor, Transit, and Ambient
- d. Search and Interactive
- e. Social Media and Networking
- f. Impact Media Sporting Events / Awards Shows

Flowchart -- Scheduling and budgeting on a monthly basis

- a. Media vehicles
- b. Media weight

Separate for Conventional, Impact and Interactive

Budget – Summary of campaign media expenditures

a. Expenditures by media

Separate for Conventional, Impact and Interactive

Must be consistent with Campaign Strategy and address the 3 Key Issues

PR and Promotions Director -- create the PR and Promotions Plan

Content: Stakeholder and News Media Relations Strategy

- a. Discussion of status of public opinion
- b. Statement of PR strategy what issues are important to public and how will PR shape opinion)
- c. Public Relations Tactics (Publicity Programs, Opinion Management, etc.)
- d. Discussion of media relations strategy and target vehicle selection
- e. Discussion of Events and PR Support
- f. Discussion of Promotions and/or Buzz Marketing

Must create multiple press releases and promotional items

Must be consistent with Campaign Strategy and address the 3 Key Issues

COURSE SCHEDULE

STRATEGIC COMMUNICATIONS IN CONTEXT

Class 1:

Jan 18 Course overview: Challenges in strategic communication

Class 2:

Jan 23 Strategic responses and the campaign plan

[Project Application - Resume and Cover Letter DUE]

Class 3:

Jan 25 Integrated Marketing and the Modern Agency [Moriarty et al Chapters 1 & 2]

[Assignment to Agency and Position]

Class 4:

Jan 30 Account planning and strategic research: "Got Milk" case study [Moriarty et al Chapter 6]

[Choice of Agency Name and Structure Due]

FROM SITUATION ANALYSIS TO ACCOUNT PLANNING

Class 5:

Feb 1 **Secondary Research Workshop** – Visit with Business Reference Librarian

Class 6:

Feb 6 Legal and ethical issues [O'Guinn et al Chapter 4]

Class 7:

Feb 8 Understanding audiences + Campaign Planning Meeting – Situation Analysis [Moriarty et al Chapter 5]

Feb 8 Outside Class Meeting (Ethics Sessions 5:30 – 7:30 p.m. – Vilas 2195)

Class 8:

Feb 13 Identify your audience / segments + Campaign Planning Meeting - Situation Analysis

DEVELOPING APPROPRIATE CAMPAIGN STRATEGY

Class 9:

Feb 15 The social psychology of strategy [Moriarty et al Chapter 4; O'Guinn et al Chapter 5]

[Draft of Situation Analysis DUE]

Class 10:

Feb 20 Campaign strategy - Altoids Case Study. [Moriarty et al Chapter 7; Hiebing & Cooper Chapter 7 & 8]

Class 11:

Feb 22 EXAM 1

PUBLIC RELATIONS AND PROMOTIONS

Class 12:

Feb 27 Public relations planning [Clow & Baack Chapter 12; Gehrt & Moffitt Chapter 3 - 4]

Class 13:

March 1 Public relations execution [Gehrt & Moffitt Chapter 5 - 7]

Class 14:

March 6 Campaign Planning Meeting: Press Conference Planning and Campaign Strategy

[Press Release DUE at End of Class]

Class 15:

March 8 Messaging Strategy (ROI) and the Creative Brief [Fenton Chapter 6; O'Guinn et al Chapter 11]

March 8 **Outside Class Meeting** (Press Conference: between 6:30 – 7:30 p.m. – Vilas 2195)

Class 16:

March 13 Campaign Planning Meeting: Campaign Strategy

Class 17:

March 15 Sales promotion and buzz marketing [Clow & Baack Chapter 9 & 10]

[Draft of Campaign Strategy DUE]

SPRING BREAK

MEDIA PLANNING AND CREATIVE MESSAGING

Class 18:

March 27 Media strategy and planning [Katz Chapters 4 & 5; Felton Chapters 11-13]

Class 19:

March 29 Media buying and execution [Katz Chapters 6 & 7]

Class 20:

April 3 Creative messages and tactics [Felton Chapters 7-10]

INTERACTIVE AND SOCIAL MEDIA

Class 21:

April 5 Interactive strategy – Web and search [Clow & Baack Chapter 13]

Class 22:

April 10 Interactive strategy – Social media [Felton Chapter 14]

[Draft of Remaining Sections DUE]

Class 23:

April 12 Campaign Planning Meeting: Integrating Campaign Elements

Class 24:

April 17 Social marketing, health interventions, and political campaigns

STRATEGIC COMMUNICATION PRACTICES

Class 25:

April 19 Planbooks and pitch meetings: Winning the business

Class 26:

April 24 Campaign Planning Meeting: Finalize Planbook

Class 26:

April 26 Campaign Planning Meeting: Finalize Pitch Presentation

[Campaign Books DUE]

Class 27:

May 1 Your future in strategic communications

Class 28:

May 3 **Outside Class Meeting** (Pitch Meeting: between 4 - 7 p.m. – Nafziger Room)

Finals Week EXAM 2 (two options)

(5/7/2017, Sunday from 7:45_AM - 9:45_AM) – In Room 2195 (5/8/2017, Monday from 12:25 PM -2:25 PM) – In Room 2195

Readings:

Clow, K. E., & Baack, D. (2007). *Integrated Advertising, Promotion and Marketing Communications (3rd Edition.)*. Upper Saddle River, NJ: Pearson Prentice Hall.

Felton, G. (2014). Advertising: Concept and Copy (3rd Edition). Chicago: WW Norton.

Gehrt, J., Moffitt, C., & Carlos, A. (2010). *Strategic Public Relations: 10 Principles to Harness the Power of PR*. Bloominghton: Xlibris Book Publishing Company.

Hiebing, R. G., & Cooper, S. W. (2000). *The Successful Marketing Plan*. Chicago: NTC/Contemporary Publishing Group.

Katz, H. (2014). The Media Handbook: A Complete Guide to Advertising Media Selection, Planning, Research, and Buying. London: Routledge.

Moriarty, S., Mitchell, N. D., & Wells, W. D. (2011) Advertising & IMC: Principles And Practice (9th Edition). New York: Prentice Hall

O'Guinn, T. C., Allen, C. T., & Semenik, R. J. (2000). Advertising. Cincinnati: South-Western College Publishing.